



# Subject of study: commuter train in rush hours can be a hostile situation...

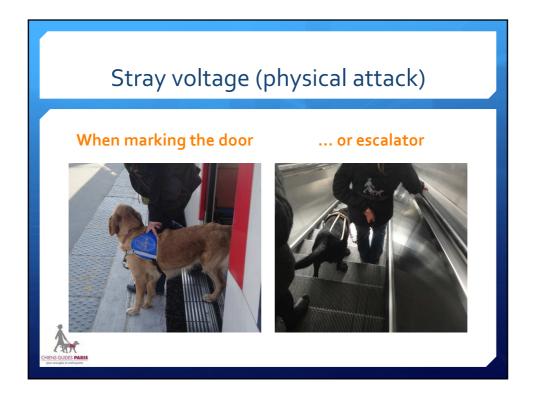


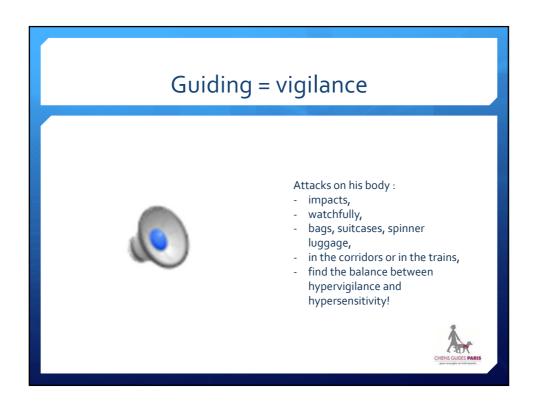
### Different patterns

- 1 train « stray voltage » (escalators) > kinæsthetic
- 2 environment (in and out from the train) : large crowd of people = physical abuse >  $\frac{\text{kinæsthetic}}{\text{kinæsthetic}}$
- 3 « smell » from the environment (axle grease, urine, etc.)
- 4 noise of the train
- 5 vision of the train
- $6-communication with the handler (and later the GDO : matching responsibility from GDS) <math display="inline">\,$

But 1 + 2 + 3 + 4 + 5 + 6 = HOSTILE! Not only one pattern but several.



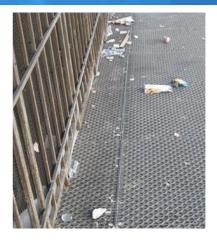




### « Smell » from the train and environment

# Dirty platforms or corridors

- + Axle grease,
- + Urines,
- + Food on the ground or in hands,
- + (In the past, we had problems with some butcher's shop.)





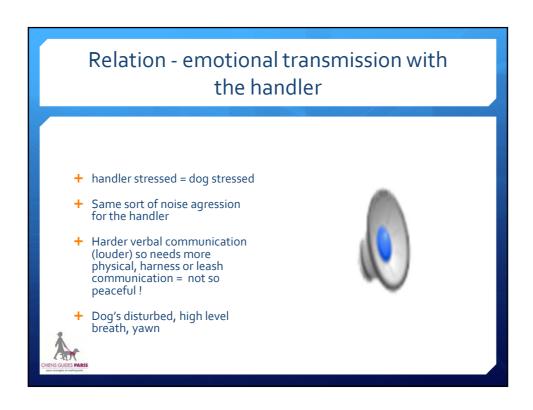
### Noise of the train

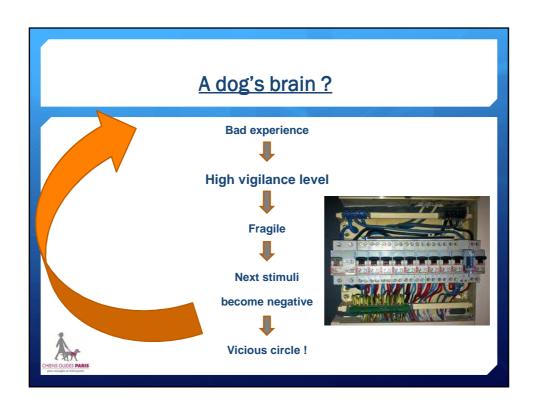


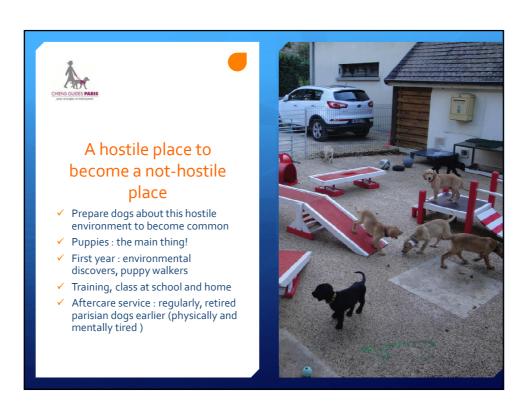
- The handler must talk louder
- Voice impact from the handler is reduced,
- Train coming on his back can be a terrible surprise!











## Puppies: the main thing!



Until 3 months and completly supervised by professionals!







#### Puppies programm

In the wheelbarrow, from 3 weeks in the school, with their mum, to outside situations like the market for example.

To discover different environments until vaccinations to be done.











